

Bytom, 5th of September 2014

Dear Karolina

We had a dream to be married in our way, exactly our way... We actually believed for a short time that we would be able to realize this wedding and all of the surrounding events on our own hand without the help and direction of a professional such as yourself.

How wrong we were...!

I will be extremely honest with you here, I was (Chris) very sceptical about someone else arranging my wedding, but I can put much of that down to my recent arrival in Poland and the stress of immersion in another language.

On meeting with you and speaking about everything we wanted to have in the special way we did, you responded to our requests like a perfect professional and we are extremely happy about the decision to work with you personally.

Of course like many weddings I am sure you will agree there is always some very unusual demands...expectations, among other things :)

There is nothing we can say to fault you Karolina. This is the most sincere we can be and you helped to realize a very special time in our lives over the last year and of course on the day itself.

There were times (and I am very confident about this) (Chris) that we tested your patience to a degree more than you deserved and (Chris) I insist on apologizing for the troubles we may have caused and the many long days you put to our requests. (just a little reference to the late night emails...) In as few as words as possible Karolina, you are simply, a saint among us!

When we asked for your advice your reply was sharp and consistently reassuring. There were also times when even upon your sound advice we still managed to complicate things for you, and no doubt you cursed a few times about our lack of effort...I certainly did the same, but not about your effort, more about your unbelievable understanding of the fundamental aspects of a contract, or the logistics of arranging transport...

Again as honest as we can be Karolina, you have been very very special in your approach to us, our needs, our lack of timing, and constant questions.

You have an attention to detail that I have never seen before and you should be proud of the service that you offer your clients, and also proud that you have that dedication so lacking by many businesses, and a work ethic second to no one!

Dealing with contractors must be a stressful occupation and the way you handled every situation was to say the very least, exceptional! I would not have the patience or the understanding to be dealing with some of the unique people that you have dealt with.

I won't write more and more and more because in all honestly Karolina this email is almost a completion of our time working together...or rather...you doing all our work for us, and it's a little sad to be saying that this is the end of our business together.

Now that the wedding is over we are starting our lives proper, and for time every few days we still expect to hear a little ringing of our email inbox hoping that you might just drop another email!

We miss you already!

I will be recommending you to everyone I meet and even if these people have no intention of being married, I will still send them to you!

Once more Karolina, and Glamour event. We owe all of our success throughout this wedding and planning to you.

Thank you so very very much!!

Christopher and Marta Keays.